The Bureau of State Audits received one or more of these letters of recommendation by fax or e-mail after the supplemental application period ended at 5 p.m. on April 19, 2010. However, during the final hours of the application period, the bureau's facsimile and electronic mail systems were overwhelmed by the number of persons trying to submit letters of recommendation just prior to the deadline. As a consequence, many fax calls were not answered and many e-mails were delayed in their delivery. This had the effect of preventing many individuals from being able to submit letters of recommendation prior to the deadline despite their best efforts to do so. Accordingly, in fairness to the applicants, the bureau has accepted the letters as timely, since the bureau received the letters by fax or e-mail within 24 hours of the deadline.